



Terms & Plans

Overage Fee is an optional product that extends the service in the case where more data is consumed than available on the purchased plan. If this option is not selected the camera will discontinue sending images until the beginning of the next billing cycle.

Monthly plans can be suspended at any time. No credit is given for partial month of usage.

Annual plans cannot be suspended and fee is billed at the start of the term.

Prices may change without notice, see camera activation page for the most current plan data. Existing plans will never change price until the term expires (end of month for monthly plans, end of term for annual plans). See Terms and Conditions document for complete details regarding Cuddeback's cell service.

CuddeLink Cell Plans – CuddeLink Mode

CuddeLink Mode is used when you are deploying a CuddeLink network of cameras. With CuddeLink Cell Mode you can have up to 16 cameras on the CuddeLink network send the images with 1 cell plan.

CuddeLink Cell Plans – Up to 16 cameras on 1 cell service				
CuddeLink Plan	Images per Month*	Billing Frequency	Overage Option*	Recommendations
<i>Monthly Plans are slightly higher cost but allow you to suspend plans during the off season. Selecting the Overage Option assures you only pay for data you use.</i>				
Basic Monthly	2000 images	Billed Monthly: \$20 per month	\$5 per 2000 images	Recommended for 4 cameras or fewer; or if you average fewer than 2000 total images per month.
Deluxe Monthly	Unlimited	Billed Monthly: \$40 per month	n/a	Recommended for 5 cameras or more; or if you average more than 2000 total images per month.
<i>Annual Plans are lower cost and best if you use the cameras 9 months or more. Selecting the Overage Option assures you only pay for data you use.</i>				
Basic Annual	2000 images	Billed Annually: \$180 for 12 months (\$15 per month – save \$60)	\$5 per 2000 images	Recommended for 4 cameras or fewer; or if you average fewer than 2000 total images per month.
Deluxe Annual	Unlimited	Billed Annually: \$360 for 12 months (\$30 per month – save \$120)	n/a	Recommended for 5 cameras or more; or if you average more than 8000 images per month.

**Image count is approximate, data is for 100 MB which is approximately 2000 CuddeLink Cell images. Actual number of images delivered could be different.*

CuddeLink Cell Plans – Solo Mode

Solo Mode is used when you are only deploying a single CuddeLink Cell camera. Solo Mode allows the Cell camera to send high resolution images, as well as smaller sized images. The data usage in solo mode can be much greater than in CuddeLink mode, so the Unlimited option is not available. If you are using CuddeLink with 1 or more remote cameras, you should select one of the CuddeLink plans listed above.

Solo Cell Plans – One Cuddeback Cell Camera				
Solo Plan	Data per Month	Billing Frequency	Overage Option	Recommendations
<i>Monthly Plans are slightly higher cost but allow you to suspend plans during the off season. Selecting the Overage Option assures you only pay for data you use.</i>				
Basic Monthly	100 MB	Billed Monthly: \$20 per month	\$5 per 100 MB	Can send up to 2000 thumbnail images, or 100 5MP full resolution images.
Deluxe Monthly	2 GB	Billed Monthly: \$40 per month	\$5 per 100 MB	Can send up to 20,000 thumbnail images, or 2000 5MP full resolution images.
<i>Annual Plans are lower cost and best if you use the camera 9 months or more. Selecting the Overage Option assures you only pay for data you use.</i>				
Basic Annual	100 MB	Billed Annually: \$180 for 12 months (\$15 per month – save \$60)	\$5 per 100 MB	Can send up to 2000 thumbnail images, or 100 5MP full resolution images.
Deluxe Annual	2 GB	Billed Annually: \$360 for 12 months (\$30 per month – save \$120)	\$5 per 100 MB	Can send up to 20,000 thumbnail images, or 2000 5MP full resolution images.

Overage Fee is an optional product that extends the service in the case where more data is consumed than purchased plan. If this option is not selected the camera will discontinue sending images until the beginning of the next billing cycle.

Monthly plans can be suspended at any time. No credit is given for partial month of usage.

Annual plans cannot be suspended and fee is billed at the start of the term.

Prices may change without notice. Existing plans will not change until the term expires.

CuddeLink Cell Plans Advantages

- 1 plan for up to 16 cameras (when used with a CuddeLink network of cameras).
- Lower cost if you use more than 2 cameras – use up to 16 cameras on a single CuddeLink network and price does not increase.
- Unique Overage Option means only paying for the data you use. With other companies you must pick a plan to handle your maximum monthly usage - you don't get a cost reduction if you don't use all your data. With Cuddeback you can select our smallest plan and pay for overage in small affordable blocks. This can save you \$100s per year.
- For power users, our unlimited plan handles all your images without worrying about suspended service or high price.
- Annual plans feature built in 30% savings.
- Monthly plans allow you to suspend/deactivate for off season savings.
- And best of all – Cuddeback does not hold your images hostage. We don't force you to keep your images on our servers. We email them to you and you can do as you please with them. This means when you deactivate an account you don't lose your images.